

CONTACTING THE FUNDS HAS NEVER BEEN EASIER WE ARE WAITING TO BE OF SERVICE TO MEMBERS

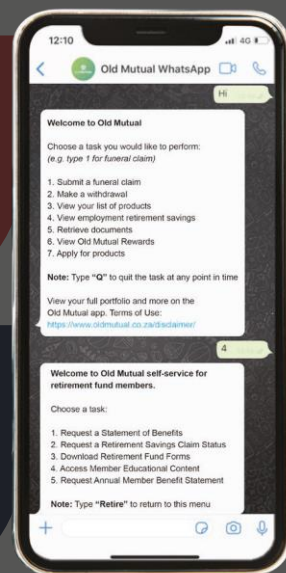
WhatsApp: 0860 933 333

Get your fund updates super easy! You now have access to valuable information about your retirement benefits

right at your fingertips:

Track a claim.
Check the status
or progress of
a claim you've
lodged.

Beneficiary
nomination form.
Download
the latest
beneficiary
nomination form.



Annual Member
Benefit Statement.
Instantly access your
annual Member
Benefit Statement.

Check your
statement of
benefits.
A useful summary
of your current risk
benefits and total
fund savings
value.

Save the Old Mutual WhatsApp number **0860 933 333**
to your phone as a contact or scan the **QR code** below to do so.
To use the service, type 'ISASA' and send.



Independent Schools Association of Southern Africa
CONTACT LIST 2023

Administration Team:



0860 466 466

- Benefit Statements
- Inter-school transfers
- Transfers from or to other Funds
- Defined Benefit (Part I) member quotations
- Divorce orders
- Portfolio switching enquiries



isasa@oldmutual.com

Call Centre:



0860 455 455

- Defined Contributions (Part II) & Provident Fund member quotations
- General enquiries
- Claim payment enquiries



RFAMembers@oldmutual.com

Member Support:



0860 388 873

- Financial Advice
- Information regarding preservation of benefits
- Fund Select Annuity (default annuity/pension)



Memberssupportservices@oldmutual.com

Secure Services (Member Website):



0860 60 65 00

For assistance on how to log into Secure Services
(access to Benefit Statements)



Help-Secure@oldmutual.com



ISASA Funds' Website:



www.isasapensionfund.co.za



www.isasaprovidentfund.co.za

Home Loan Applications:

Applications and quotations to be submitted by your employer.

Applications sent to RFA Housing loan department:



RFAHousingLoans@oldmutual.com

Housing loan surety quote requests sent to:



RFAMembers@oldmutual.com

Pencare:



0860 40 60 90

- Pensioner queries
- Certificates of existence
- Advising that a pensioner has passed away
- Queries regarding spouses benefits



pencarehelpdesk@oldmutual.com

HR 911 (Disability Claims):



021 509 3911

- What & how to claim for the disability benefit



gapdisability@oldmutual.com

Funeral and Death Claims:



021 509 4351

- Submission of claims
- Funeral cover contributions schedules & queries



gapdeathclaims@oldmutual.com

Fund Consultants

Ms Logie Govender



LGovender4@oldmutual.com



011 217 1205

Mr Mziwoxolo Nxumalo



mnxumalo@oldmutual.com



011 217 1395

Ms Thulisile Mathebola



tmathebola@oldmutual.com



011 217 1813

Ms Sibusiso Mkiva



smkiva@oldmutual.com



011 217 1611

Fund Actuary & Valuator

Mr Stephen Walker



Swalker2@oldmutual.com



021 509 5152

Principal Officer

Adv. Leslie Primo



Leslie.primo@mweb.co.za



011 463 0773